Your personal claims advocate

When you've got customers, staff and a business to get back on track after an unexpected setback, you can leave the insurance claim to the experts.

We can take care of the process and help you get the best possible outcome by working closely with you and the insurance company and any third-party valuers, repairers or specialists. We can also keep you informed every step of the way.

We can help get you the best claims outcomes - because we work for you, and not the insurers.

3 ways we can help you during a claim

Expert advice

Our advice doesn't stop once we've arranged your insurance policy. We can give you advice throughout the claims process, and can advocate on your behalf with insurance companies, for no extra charge. This frees you up to focus on running your business - while we work to get your claim sorted as quickly and as favourably as possible.

Faster claims

With a Steadfast insurance broker, you've got an expert you can trust on your team, who can manage the claims process on your behalf, allowing you to focus on what really matters. We can follow your claim from start to finish; we don't just lodge and forget.

Better outcomes

We understand how important it is for you to have a positive claims outcome. As a Steadfast insurance broker, we leverage the support of our network so that you've got the added benefit of a large organisation who can help if an issue arises. We can support you to manage your claim and champion it at the highest level with insurers if there happens to be an issue.

Contact us today

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Important note

This general information does not take into account your specific objectives, financial situation or needs. It is also not financial advice, nor complete, so please discuss the full details with your Steadfast insurance broker whether this type of insurance is appropriate for you. Deductibles, exclusions and limits apply. This type of insurance is issued by various insurers and can differ.

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